

VERA STUDIO

verastudion.com

Privacy Policy

This Privacy Policy describes how Vera Studio (“we”, “our”, “us”) collects, uses, and protects your personal information when you visit or purchase from verastudion.com.

1. Information We Collect

When you visit or place an order with us, we may collect:

- Full name
- Shipping and billing address
- Email address
- Payment information (processed securely — we do not store full card details)
- Order history and customer support messages
- IP address and browser/device information (for security and store functionality)

2. How We Use Your Information

We use your data to:

- Process and fulfil your order
- Send order confirmations and shipping/tracking updates
- Provide customer support
- Prevent fraud and improve website security
- Improve our website and overall customer experience

3. Payments

All payments are processed through Stripe, a secure third-party payment provider. We do not store full card information on our servers.

4. Cookies

Our website may use cookies to:

- Keep items in your cart
- Remember your preferences
- Improve performance and website functionality

You can disable cookies through your browser settings, though some site features may not function properly as a result.

5. Sharing Your Information

We do not sell your personal information. We may share it only when necessary to:

- Fulfil your order (via our fulfilment partner CJ Dropshipping and shipping carriers)
- Process payments (Stripe)

- Comply with legal or regulatory requirements

6. Data Security

We take reasonable steps to protect your personal information. However, no method of transmission over the internet is completely secure. We encourage you to take care when sharing information online.

7. Your Rights

Depending on your location (including the EU/EEA and other jurisdictions), you may have the right to:

- Request access to your personal data
- Request corrections to inaccurate data
- Request deletion of your personal data
- Withdraw consent where applicable

To make a request, please contact us at info@verastudion.com.

8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page at verastudion.com.

For any questions, contact us at:

info@verastudion.com

We typically reply within 24–48 business hours.