

VERA STUDIO

verastudion.com

Shipping Policy

Thank you for shopping at Vera Studio. Below you will find everything you need to know about how we ship your order.

Shipping Locations

We offer worldwide shipping, depending on product availability and the shipping provider. We are proud to deliver our women's clothing collections to customers globally.

Processing Time

Orders are typically processed within 1–5 business days after purchase. This includes order verification, quality check, packaging, and dispatch to our fulfillment partner.

Estimated Delivery Time

Delivery times vary depending on the destination country and the shipping carrier used.

- Worldwide: 7–25 business days

Please note: During peak periods — such as Valentine's Day, public holidays, and sale events — delivery may take slightly longer than usual. We always appreciate your patience.

Tracking Information

Tracking availability depends on the shipping vendor and delivery method selected. When tracking is available, you will receive your tracking number automatically by email once your order has been shipped. You can use this number to follow your parcel's journey at any time.

Shipping Delays

Shipping delays can occasionally occur due to:

- Customs inspections
- Carrier delays
- Adverse weather conditions
- High seasonal demand

While we are not responsible for delays caused by third-party carriers, we will always do our best to assist you with tracking and support. Please reach out if you have any concerns.

Incorrect Address

Please ensure your shipping address is correct at checkout. If an incorrect address is provided and the order is delivered to the wrong location or returned to us, we may not be able to issue a refund. If you notice an error, contact us immediately at info@verastudion.com before the order is processed.

For any questions, contact us at:

info@verastudion.com

We typically reply within 24–48 business hours.