

# VERA STUDIO

verastudion.com

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## Terms & Conditions

Effective date: May 2025

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Welcome to Vera Studio. By accessing or using our website at verastudion.com and placing an order with us, you agree to be bound by these Terms & Conditions. Please read them carefully before making a purchase. If you do not agree with any part of these Terms, please do not use our website or place an order.

### 1. About Us

Vera Studio is an online retail store specialising in women's occasion clothing, operating globally through verastudion.com. Orders are fulfilled via third-party suppliers and shipping partners. For any enquiries, please contact us at info@verastudion.com.

### 2. Acceptance of Terms

By completing a purchase on our website, you confirm that:

- You are at least 18 years of age, or have parental/guardian consent to make a purchase
- The information you provide during checkout is accurate and complete
- You have read and agree to these Terms & Conditions, our Privacy Policy, Shipping Policy, and Refund & Returns Policy

Ticking the "I agree to the Terms & Conditions" checkbox at checkout constitutes your electronic agreement to all of the above.

### 3. Products & Availability

All products listed on verastudion.com are subject to availability. We reserve the right to:

- Limit quantities of any product
- Discontinue any product at any time without notice
- Refuse or cancel any order at our discretion

Product images are for illustrative purposes and may vary slightly from the physical item due to screen resolution, lighting, or minor manufacturing differences. We strive to represent all products as accurately as possible.

### 4. Pricing & Payment

All prices are displayed in the currency shown on the website and are subject to change without prior notice. We reserve the right to correct any pricing errors, even after an order has been placed. In the event of a pricing error, we will contact you before processing your order.

Payments are processed securely through Stripe. By placing an order, you authorise us to charge your chosen payment method for the full order amount. We do not store card details on our servers.

Please note that international orders may be subject to import duties, customs fees, or taxes imposed by your country. These charges are the responsibility of the customer and are not included in your order.

total.

## **5. Orders & Fulfilment**

Placing an order on verastudion.com constitutes an offer to purchase. We reserve the right to accept or decline any order. You will receive an order confirmation email once your order has been received. This does not constitute acceptance until the order has been processed and dispatched.

Orders are fulfilled through CJ Dropshipping and other third-party suppliers. While we take every care to ensure accuracy and quality, fulfilment timelines and product handling are partly managed by these third parties. Please refer to our Shipping Policy for full delivery details.

## **6. Shipping**

We ship worldwide. Estimated delivery times, processing windows, tracking availability, and our position on shipping delays are detailed fully in our Shipping Policy, which forms part of these Terms & Conditions. By placing an order, you acknowledge and accept those conditions.

## **7. Returns & Refunds**

Our Refund & Returns Policy governs all return and refund requests and forms part of these Terms & Conditions. By placing an order, you acknowledge that:

- Returns are accepted within 30 days of receipt, subject to eligibility conditions
- Certain items (including personal care, intimate, customised, and Final Sale products) are non-returnable
- Refunds are not guaranteed and are issued only in approved cases
- Return shipping costs are generally the customer's responsibility

## **8. Cancellations**

You may request a cancellation only if your order has not yet been processed or dispatched. Once an order has entered the fulfilment process, cancellation may not be possible. Please contact us immediately at [info@verastudion.com](mailto:info@verastudion.com) if you wish to cancel.

We reserve the right to cancel any order for reasons including but not limited to: suspected fraud, payment failure, product unavailability, or errors in pricing or product information.

## **9. Intellectual Property**

All content on verastudion.com — including but not limited to the Vera Studion brand name, logo, product images, descriptions, and website design — is the intellectual property of Vera Studion and is protected under applicable copyright and trademark laws.

You may not reproduce, distribute, modify, or use any of our content for commercial purposes without our express written permission.

## **10. Acceptable Use**

By using our website, you agree not to:

- Use the site for any unlawful or fraudulent purpose
- Attempt to gain unauthorised access to any part of the website or its systems
- Submit false, misleading, or fraudulent orders or information

- Engage in any conduct that may harm, disrupt, or interfere with the website or other users
- Copy, scrape, or reproduce any content from the website without permission

### **11. Limitation of Liability**

To the fullest extent permitted by applicable law, Vera Studion shall not be liable for:

- Any indirect, incidental, or consequential damages arising from the use of our products or website
- Delays, losses, or damages caused by third-party shipping carriers or fulfilment partners
- Loss or damage resulting from circumstances beyond our reasonable control (force majeure)
- Customs duties, import taxes, or border delays

Our total liability in connection with any order shall not exceed the amount paid by you for that order.

### **12. Disclaimer**

Our website and products are provided “as is” without warranties of any kind, either express or implied. We do not warrant that the website will be uninterrupted, error-free, or free of viruses. We reserve the right to modify, suspend, or discontinue any part of the website at any time.

### **13. Privacy**

Your use of our website is also governed by our Privacy Policy, which is incorporated into these Terms by reference. By using verastudion.com, you consent to the collection and use of your information as described in that policy.

### **14. Governing Law & Jurisdiction**

These Terms & Conditions are governed by and construed in accordance with the laws of Cyprus. Any disputes arising from or relating to these Terms, your use of the website, or any purchase made through verastudion.com shall be subject to the exclusive jurisdiction of the courts of Cyprus, without prejudice to any mandatory consumer protection rights you may hold under the laws of your country of residence.

### **15. Changes to These Terms**

We reserve the right to update or modify these Terms & Conditions at any time. Changes will be posted on this page with an updated effective date. Your continued use of the website after any changes constitutes your acceptance of the revised Terms. We encourage you to review this page periodically.

### **16. Contact Us**

If you have any questions, concerns, or complaints regarding these Terms & Conditions, please contact us:

- Email: [info@verastudion.com](mailto:info@verastudion.com)
- Website: [verastudion.com](https://verastudion.com)

We will do our best to respond within 24–48 business hours.

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*For any questions regarding these Terms, contact us at:*

**[info@verastudion.com](mailto:info@verastudion.com)**

*We typically reply within 24–48 business hours.*